



EMPLOYEE ENGAGEMENT AT EMPLOYEE EXPERIENCE CONFERENCES

#CIPDEE



Integrating engagement and performance management to drive high potential

Employee Engagement at the CIPD Employee Experience Conferences will focus on the latest developments exploring how to keep your people happy and motivated at work throughout their career. Examine how Employee Engagement contributes to the overriding Employee Experience theme and identify the best methods to implement in your organisation. Through a variety of session formats, delivered by accomplished practitioners and specialists, you will learn practical strategies to modernise your Employee Engagement approach and ways to improve your employees' experience at work.

Why should you attend?

- ✓ Gain ideas from specialists who have successfully implemented new initiatives
- ✓ Learn practical techniques to improve your internal communications
- ✓ Understand how this will be a priority for HR in the future world of work
- ✓ Engage in thought-provoking discussions around the latest trends

Speakers include



Phil Pringle,
Head of Insight and Engagement,
Whitbread Group PLC



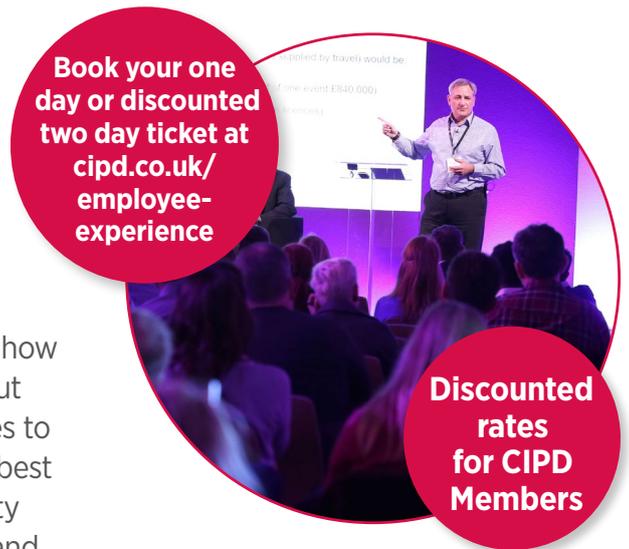
Sara Donlevy,
Group Head of HR,
Odeon



Shauna Posana
Deputy Director,
Engage, Design and Change,
HM Revenue & Customs



Debra Corey,
Global Head of Engagement and
Author of 'Build it – The Rebel Playbook'



Who should attend?

- Employee Engagement Directors, Advisors, Specialists, Consultants and Directors of Culture and Community
- HR Directors, People Directors, Heads of HR, HR Officers, Business Partners and Recruiters
- L&D Advisors, Consultants, Leadership Development Manager and Business Partners
- Organisation Development Advisors, Consultants and Change Managers

Join us for the Performance Management Conference

12 December 2018

Develop a greater, holistic understanding of how engagement and performance management are intrinsic parts of Employee Experience and save on the ticket price!

This conference will explore the latest methods in driving high performance throughout an employee's journey at an organisation.

EMPLOYEE ENGAGEMENT AT EMPLOYEE EXPERIENCE CONFERENCES

#CIPDEE



CONFERENCE SCHEDULE | 11 DECEMBER 2018

09:00	Registration and morning coffee
09:30	Chair's opening remarks Melanie Green, Research Adviser, CIPD
09:40	Opening keynote: Driving change as an employee engagement 'rebel' to challenge the status quo This session will explore real-life stories to help you to: <ul style="list-style-type: none">▪ be an engagement 'rebel' and help your organisation stand out as a great place to work▪ implement the tools that will immediately make a difference at your organisation Debra Corey, Global Head of Engagement and Author of 'Build it - The Rebel Playbook'
10:20	Case study: Implementing a leadership development programme focused on inclusion for powerful engagement This case study will offer insight on: <ul style="list-style-type: none">▪ understanding how inclusion and engagement are intrinsically linked▪ designing a leadership development programme that is inclusion centred Sarah Guerra, Director of Diversity and Inclusion, King's College London Ian Phillips, Managing Director, Ian L Phillips Consultancy Ltd
11:00	Networking coffee
11:40	Panel discussion: Facilitating the importance of employee voice for sustainable engagement This panel of experts will discuss: <ul style="list-style-type: none">▪ how to help employees recognise that providing feedback will make a difference▪ empowering line managers to collect continuous, ongoing feedback in realtime▪ methods to act on negative feedback and ensure exit interviews bring positive change Shauna Posana, Deputy Director, Engage, Design and Change, HM Revenue & Customs Phil Pringle, Head of Insight and Engagement, Whitbread Group PLC Sarah Guerra, Director of Diversity and Inclusion, King's College London Gillian Felton, Employee Experience Consultant, gsconsulting
12:20	Case study: From annual engagement to everyday experience - Modernising the employee survey This session will explore: <ul style="list-style-type: none">▪ how to use survey tools to manage change and create effective survey questions for engagement▪ overcoming cultural challenges when embedding new HR technologies Ryan Tahmassebi, Business Psychologist and Director of People Science, Hive
12:50	Networking lunch sponsored by Hive

EMPLOYEE ENGAGEMENT AT EMPLOYEE EXPERIENCE CONFERENCES

#CIPDEE



CONFERENCE SCHEDULE | 11 DECEMBER 2018

13:50	<p>How to: Create employee communication that delivers organisational success</p> <p>Gain practical insight on how to:</p> <ul style="list-style-type: none">▪ develop high quality, engaging and tailored content that supports your organisation's success▪ maximise how you get this content to employees through traditional and new approaches <p>Karen Dempster, Co-Founder of Fit2Communicate and Author</p>
14:30	<p>Case study: Keeping employees engaged during organisational change</p> <p>This session will explore:</p> <ul style="list-style-type: none">▪ strategies to ensure employees stay reassured, engaged and motivated▪ keeping business performance on track by keeping people firmly at the heart of evolving cultural change <p>Sara Donlevy, Group Head of HR, Odeon</p>
15:10	<p>Networking coffee</p>
15:50	<p>Case study: Using engagement techniques to redesign your performance management system</p> <p>Hear insights on:</p> <ul style="list-style-type: none">▪ how employee engagement techniques can help you to redesign a performance management process▪ piloting new initiatives, measuring their progress and employee satisfaction <p>Denise Mines, Head of Engagement, HM Revenue & Customs Joanne Atkinson, Head of Tax Academy Learning Design, HM Revenue & Customs</p>
16:30	<p>Chair's closing remarks and conclusions</p> <p>Melanie Green, Research Adviser, CIPD</p>
16:40	<p>Conference close</p>

Employee Engagement courses from CIPD Training

- CIPD Advanced Award in Employee Engagement
- Developing an Employee Engagement Strategy

To find out more, visit cipd.co.uk/employee-engagement

All courses can be provided in-house for group bookings, at your convenience.

Visit cipd.co.uk/in-house